

*"Space is Luxury"*

Dear Valued Guest,

Welcome to Cleopatra Luxury Resort Sharm El Sheikh...

Our dedicated team is looking forward to make your stay enjoyable and unforgettable.

**"All-Inclusive Concept"**

With the aim of making your stay enjoyable and memorable, please allow us to provide you with some important information about our resort "All-Inclusive Concept" that we are providing in style at Cleopatra Luxury Resort Sharm El Sheikh.

Your All-Inclusive beverages starts from 10:00 am on your arrival day and ends at 12:00 pm on your departure day and works during your stay daily from 10:00 am till 02:00 am. All soft drinks and local alcoholic beverages are included in your package and served in glasses.

For late departures please contact our Front Office team in advance to arrange your late check-out package.

For your extras, it should be paid at the end of your stay at the reception desk. Please avoid pay in cash and please pay by card.

For any further assistance during your stay please dial 0.

Wishing you a pleasant stay

Hotel Management

## All Inclusive Concept

### Winter 2023 / 2024

#### **BREAKFAST:**

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|--|---------------|
| - Early Breakfast (Lobby Bar)                  | 05:00 – 07:00 |
| - The Market Restaurant (Buffet service style) | 07:00 – 10:00 |
| - Late Breakfast (Beach Grill)                 | 10:00 – 12:00 |

#### **LUNCH:**

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|--|---------------|
| - The Market Restaurant (Buffet service style)   | 12:30 – 14:30 |
| - Grill Beach Bar & Restaurant<br>(Soft drinks and local alcoholic beverages are included) | 12:00 – 16:00 |

#### **ICE CREAM:**

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|---|---------------|
| - Grill Beach Bar & Restaurants - Activity Pool Bar | 10:00 – 16:00 |
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#### **SNACKS:**

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|---------------------------------------|---------------|
| - Activity pool Bar Activity pool Bar | 11:00 – 16:00 |
| - Family pool bar                     | 13:00 – 15:00 |

#### **TEA TIME & CAKES:**

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|-------------------|---------------|
| - Pilli Pilli Pub | 15:00 – 17:00 |
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#### **DINNER:**

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|--|---------------|
| - The Market Restaurant (Buffet service style)<br>(Soft drinks and local alcoholic beverages are included) | 18:30 – 21:00 |
| - “Fellini” Italian Restaurant – A La Carte Restaurant   | 18:30 – 21:30 |
| - “Red Sea Wharf” Restaurant – A La Carte Restaurant   | 18:30 – 21:30 |
| - Late Dinner at “The Market” restaurant   | 22:00 – 23:30 |

**Our All-inclusive guests are entitled for one time per 4 nights, two times per 7 nights to dine at our specialty restaurants - Red Sea Wharf or Fellini Italian Restaurant .**

- **Asian restaurant will be extra charge ( Adults only )**
- **Tepanyaki will be Extra Charge ( Adults only )**
- Reservation in advance is required. For reservation please use the screen next Business Center (24h).

#### **BARS:**

Soft drinks and local alcoholic beverages are included and served in:

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|---|---------------|
| - Lobby Bar (open 24 hrs.)                    | 10:00 – 02:00 |
| - Lobby Bar, Beverage served at extra charges | 02:00 – 10:00 |
| - Grill Beach Bar & Restaurant                | 10:00 – 17:00 |
| - Activity Pool Bar                           | 10:00 – 17:00 |
| - Family Pool Bar                             | 10:00 – 17:00 |
| - Pilli Pilli Pub                             | 15:00 – 02:00 |
- (Soft drinks and local alcoholic beverages are included and served by glasses)

#### **SPORTS AND ENTERTAINMENT:**

- Kids Club is open daily from 10:00 – 12:30 & from 15:00-17:00 for children aged 3 – 12 years.
- GYM works daily from 08:00 – 20:00.
- Tennis table in the morning hours only by the Activity pool.

#### **ADDITIONAL SERVICES:**

- Tea / Coffee Tray replenishment daily with 2 bottles of mineral water in the guests’ rooms.
- Free Wi-Fi ( Lobby area, restaurants, bars, pools and meeting room)
- Room Internet Connectivity with Cable.

#### **NOT INCLUDED SERVICES:**

Special menu items /SPA center/ Special and Premium drinks / Freshly squeezed juices / Floodlight/ Billiard/Turkish coffee/Hotel Doctor / Business Center Services / Taxi Services / Room Service/